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| Release Notes | |
| Concur's Platform | |
| Month | Audience |
| October 2013 | Concur Clients |

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Release Notes

General Updates

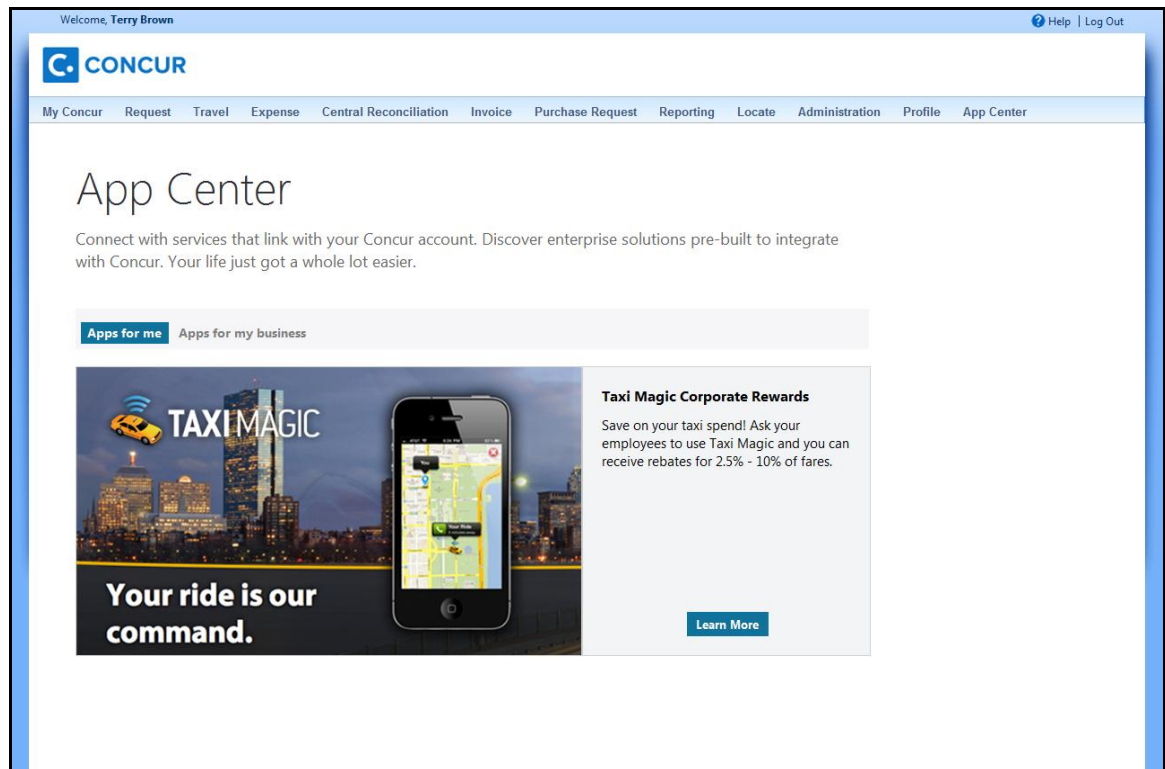
Concur App Center Now Available to All Clients

Overview

The Concur App Center is a new tab in Concur that allows users to discover and enable applications that partners and Concur have developed to work with Concur products. In the October release, Concur is making the App Center available to all clients worldwide in the application.

Business Purpose

This feature provides a central resource for users and companies to enable services integrated with Concur.



The applications use Concur's Platform to add value to Concur products by providing integration and additional management tools. The App Center has two tabs:

- **Apps for me:** This tab contains applications that an end user can activate to authorize a secure exchange of data. TripIt is an example of this type of app. The end user can connect their Concur account to their TripIt account to enable trips booked in Concur to automatically flow into their TripIt account. If they do not have a TripIt account, they can learn more about the application and visit the TripIt website or the app store on their mobile device to create an account. Purchase and downloading of apps does not take place in the App Center. Additional examples include Concur Mobile and various forms of e-receipts. Open Booking users will soon be able to connect their Concur accounts with various travel suppliers via the App Center, enabling itineraries booked on the supplier's website to flow into Concur.
- **Apps for my business:** This tab contains applications which serve a variety of business functions. The apps need to be authorized by a Concur Administrator as they interact with data at a company-wide level or for multiple users. Example business apps include:
 - ◆ Integrations from VAT reclaim partners who extract expense data from Concur in order to calculate and process your company's VAT reclaim on eligible expenses.
 - ◆ The Concur Connector for Salesforce which integrates contacts and opportunity data between Concur and Salesforce.com.


The App Center is not a store- the users and administrators can use it to learn about the applications and begin the procurement process. Once the user or administrator selects the app listing, they view the **Details** page:

Welcome, Terry Brown [Help](#) | [Support](#) | [Log Out](#)

Concur

[My Concur](#) [Travel](#) [Expense](#) [Invoice](#) [Locate](#) [Profile](#) [App Center](#)

[← Back to Apps](#)



All of your travel plans in one place.


Get peace of mind while traveling, by having all your plans in one place. No more frantic searching for confirmation emails in your inbox --or worse yet-- hunting down that pesky manila folder. TripIt is an easier way to organize and share travel plans. TripIt "automagically" takes all your trip details and creates one truly helpful master itinerary that's there when and where you need it -- on your mobile device, sync'd with your calendar, and online at [tripit.com](#). Travel booked through Concur is automatically populated to your TripIt account. Any travel booked outside of Concur (TNC), will be tracked by TripIt and passed back to your Concur account. When you receive a confirmation email from anywhere you book, simply forward it to plans@tripit.com. TripIt instantly recognizes reservations from 3,000+ booking sites including cruises, restaurants, concerts and more. You can easily share trip plans with family or colleagues directly, or let Facebook and LinkedIn contacts know when and where you're headed.

Also available: TripIt Pro, which is like having your own personal travel assistant for \$49/year. Here are a few of the benefits of TripIt Pro:

- Know before you go - Instant alerts about flight delays, cancellations, and gate changes sent right to your phone.
- Track all your points - At last, all your frequent travel account information, balances, and expirations in one place.
- Share automatically - Automatically share all your travel plans with the people who need to know exactly where you are... and where you're going.
- Travel with privileges - Complimentary 1-year memberships to Hertz #1 Club Gold and Regus Gold. VIP car rental and access to 1,200 business lounges worldwide. (\$660 value)

NOTES: TripIt Pro members should download this free app; as a part of pro membership you do not get ads within this app.

PARTNER INFORMATION



TripIt from Concur
marketing@tripit.com
[Contact information](#)

Click Connect to get started!

[Connect](#)

DETAILS

[Data Sheet](#)
[Watch a Demo](#)

[↑](#)

REQUIREMENTS

Categories
Traveler Services, Expense Capture

Works with these Concur Offerings:
Expense - Standard, Expense - Professional,
Travel - Standard, Travel - Professional

Regions Available:
North America, Europe, Middle East, and Africa,
Asia Pacific

Installations and Setup:
Application Connector

User applications, like TripIt, provide a **Connect** button that the user can click to connect their Concur account with their account at the partner's site. Company applications provide a button to **Inquire**, which is the recommended method for engaging with a partner to evaluate and procure their application.

The partners that create applications go through a certification process with Concur. Concur creates the App Center listing, which must be reviewed and approved by the partner and Concur before the listing can be active.

The App Center is also available on the concur.com/appcenter website:

Concur

Welcome to the Concur App Center
Apps that you *and* the boss will love.

Keep on top of your bottom line.
Turnkey apps for audit, VAT reclaim, travel rebates, and more.

Explore now

Featured Apps

TRAVELTEXT
Text in your expenses! Five times faster than on the web or with a smartphone app!

CIBTvisas
The most effortless expense capture solution available!

TripLingo
All of your travel plans in one place.

Explore Our Apps | Apps

Apps For Me
My Travel & Expenses

Apps For My Company
Finance/Accounting
Sales/Service Automation

App Center: New Interface to Disable User Apps

Overview

Concur has created a new interface that administrators can use to disable apps on the **Apps for Me** tab of the App Center. Administrators can select one or more of the following options:

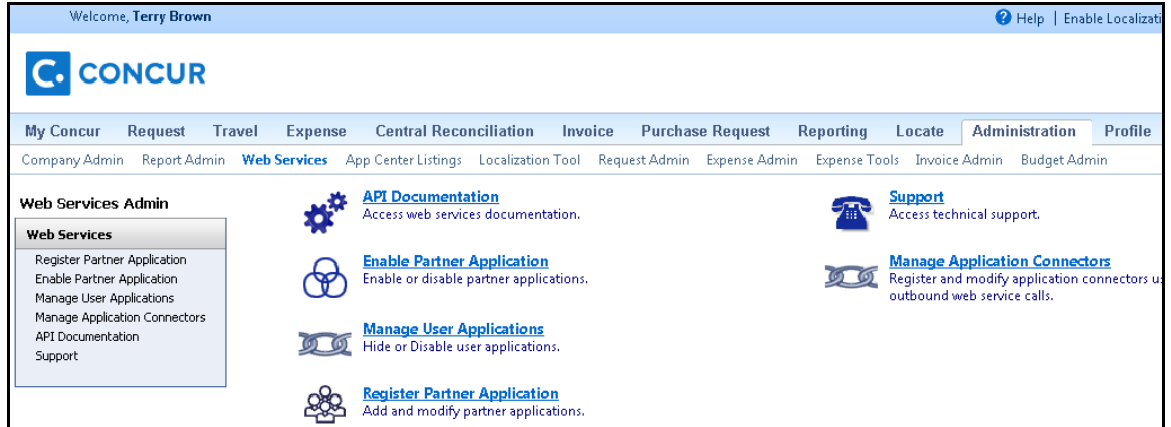
Business Purpose

This enhancement provides companies with a way to limit the applications that their users can connect to in the App Center.

1. **Hide Listing Details:** The administrator selects this check box to prevent the user from going to the **Details** page for an application. The user will still see the basic information about the application.
2. **Prevent Users from Connecting:** The administrator selects this check box to prevent the users from connecting to the application. This setting applies even if the user tries to connect to the application on the partner's website.

Configuration

This interface is available to users with access to the Web Services Admin menu. Access the interface by selecting **Administration > Web Services Admin > Manage User Applications**.



Open Booking Changed to TripLink

Overview

Concur has renaming the Open Booking product to TripLink.

Business Purpose

This update clarifies the purpose of the service.

Web Services

Purchase Order: Version 3.0 and New Resource Now Available

Overview

Concur has updated the Purchase Order web service to version 3.0. This update includes the following features:

Business Purpose

This enhancement provides additional functionality for purchase order management.

- GET, PUT, and POST APIs for the Purchase Order resource.
- A new resource, Purchase Order Receipts, has a PUT API. This resource allows users to pass in receiving information for line item/s in a purchase order without passing all purchasing information. Concur will update the corresponding purchase order.



Refer to the *Purchase Order* web service documentation at <http://developer.concur.com> for more information.

Configuration

A partner application must be created and registered with Concur before developers can use this feature.



Refer to the *Concur Core Concepts* information at <http://developer.concur.com> for more information.

Travel Profile: Support for New TripLink Discount Codes

Overview

Concur has updated the Travel Profile web service to support the new TripLink specific vendor discount codes. If a company has configured a TripLink discount code for a vendor, the **DiscountCode** element of the **Get Travel Profile** response will include the configured code(s).

Business Purpose

This enhancement supports corporate discounts for TripLink sourced itineraries.



Refer to the *Travel Profile* web service documentation at <http://developer.concur.com> for more information.

Configuration

A partner application must be created and registered with Concur before developers can use this feature.



Refer to the *Concur Core Concepts* information at <http://developer.concur.com> for more information.

Insights: General Availability

Overview

Concur has created a new web service to provide information that travel suppliers can use to provide targeted services to their opted-in clients. The first resource available from the Insights web service is Opportunities. Concur analyzes the trip data for opted-in users to identify commonly booked travel segments that are missing from the user's trip itinerary. The Opportunities resource contains information about those missing segments, which the travel supplier can use to provide additional services to the user.

Business Purpose

This enhancement provides insight into the travel information of opted-in users.



Refer to the *Insights* web service documentation on <http://developer.concur.com> for more information.

E-Receipt Service

Post Receipts API Updated – Developer Preview

Overview

Concur has updated the Developer Preview of the Post Receipts API for the E-Receipt Service. This API allows

registered receipt providers to send receipts to Concur. The updated features are:

- The E-receipt resource is now called the Receipt resource.
- Two elements were removed from the **TravelHeader** parent element: **StartLocationInAirport** and **EndLocationInAirport**.
- One new element was added to the **CarDetail** parent element: **VoucherValue**.

Business Purpose

This enhancement clarifies the resource and fine tunes the available elements.



Refer to the *E-Receipt* service documentation at <http://developer.concur.com> for more information.

Configuration

The e-receipt providers must be registered with Concur before they can send receipt information to the service.



Refer to the *E-Receipt* service documentation at <http://developer.concur.com> for more information.

Concur Salesforce Connector

Track Expenses by Salesforce Object Feature Now Available

Overview

In Concur Expense a cost object is a business object that a company wants to use to track expenses. It can be anything a company finds important to their business, for cost tracking.

Business Purpose

This enhancement provides the ability to track expenses in Concur by Salesforce objects, enabling reporting and analysis in both Expense and Salesforce.

Cost objects can be simple, such as a single business object like Department, or connected, meaning there are two or more objects connected in a hierarchy such as Event-Product-Cost Center.

Concur Expense users can associate their expenses to one or more cost objects. Concur Expense keeps track of all expenses for all users for each cost object. These are aggregated into total cost for paid and unpaid expenses.

The Track Expense Cost Object by any Salesforce Object feature allows Salesforce administrators to select one or more Salesforce objects to be Concur Expense cost objects.



Refer to the *Shared: Concur Salesforce Connector Setup Guide* for more information.

Configuration

This feature is only available to clients with Professional Expense.

Direct Connects

Ground Transportation: Version 5 Now Available

Overview

Concur has updated the Ground Transportation Direct Connect APIs to version 5. This update adds the **AccountingInfo** parent element, which contains **AccountingField1** through **AccountingField5**.

Business Purpose

This enhancement provides updates to the Ground Transportation direct connect.



Refer to the *Ground Transportation* direct connect documentation at <http://developer.concur.com> for more information.

Configuration

Direct Connects are only available to registered travel supplier partners.

Resolved Issues

| Web Service/ Direct Connect | Issue Description |
|--|---|
| Expense Report | Error when posting an expense entry with an attendee to an existing report. |
| Itinerary Change Notifications | Byte Order Marker in notification XML was causing issues, is now removed. |